**Recruitment Advert**

## **Overview of research**

The UK Government is working on a new way for you to sign into your tax services.

We want to make sure the new sign in system works for everyone. It’s important we understand the difficulties people have when using our services online.

We would like to speak to people who want to use tax services online but have physical or cognitive needs that affect their use of computers or mobile phones.

## **Who can sign up?**

We are looking for people who:

* are sight impaired and use a screen magnifier
* are older, either with several conditions or mobility issues (e.g. you are a wheelchair user)
* have rheumatoid arthritis
* have Asperger’s
* are profoundly deaf
* are dyslexic, autistic, or have any other cognitive difficulties
* are colour-blind (low priority)
* have mental health needs (low priority)

## **Dates and times**

You can join a session on one of three days.

### Available dates:

* 1 August 2023
* 2 August 2023
* 3 August 2023

Each day has three different time slots available.

### Available time slots:

* 10:00 am to 11:30 am
* 12:15 pm to 13:45 pm
* 14:30 pm to 16:00 pm

## **Location**

We offer in person sessions to everyone who signs up to the research. These sessions will be at our test centre in London, Stratford and we can arrange to meet with you at Stratford train station.

To make sure we meet everyone's needs, we have two more research sessions available for you to choose from. The specific session you can choose will depend on your accessibility requirements. This could be either:

* an in person visit from one of our researchers, at a location of your choice

or

* an online research session (MS Teams).

To find out which research session you can sign up for, check the list below.

### **Research session choices and accessibility requirements**

#### **In person visit from one of our researchers**

You can only request an in person visit from one of our researchers if you:

* are sight impaired and use a screen magnifier
* are older, either with multiple conditions or mobility issues (e.g. you are a wheelchair user)
* have rheumatoid arthritis

#### **Online testing**

You can only sign up for online research if you:

* have rheumatoid arthritis
* have Asperger’s
* are profoundly deaf
* have learning or cognitive impairments (for example, dyslexia or dyscalculia)
* are colour blind
* have mental health needs.

## **Signing up for the research**

If you would like to sign up for the research, you have three options. You can:

* Sign up to our HMRC User Panel by [clicking here](https://signup.take-part-in-research.service.gov.uk/?utm_campaign=One_Login_Accessibility&utm_source=referral&utm_medium=other&t=HMRC&id=557)

or

* E-mail HMRC’s Additional Needs Working Group on [anwg@hmrc.gov.uk](mailto:anwg@hmrc.gov.uk) and they will pass your details onto the panel. or
* call us directly on **03000 513300** and quote ‘One Login Accessibility research’.

All participants will be offered a Love to Shop voucher of £100 to say thank you.